

## How to protect your cards

Useful tips to help protect yourself from card fraud.

- Sign your card immediately on the reverse using a ball-point pen
- Don't write your PIN on your card. This prevents thieves from using your card and PIN to withdraw money at an ATM
- Change the PIN to one which is easy to remember at any Alpha Bank ATM in Cyprus
- Don't lend your card to anyone or let them know your PIN
- Save receipts to compare with your statements
- Report any questionable transaction promptly and in writing to your branch or the Cards Centre on 22 877 477
- Immediately report lost or stolen cards to our 24hr service on 22 888 777. Save this number in your mobile phone
- Notify your Bank of any change in your address or telephone number in advance