



Following the announcement by the Ministry of Finance relating to the Decree on the Suspension of Payment of Loan Installments which suspends, for all eligible beneficiaries, the obligation to pay installments on credit facilities granted by financial organizations, Alpha Bank Cyprus Ltd wishes to inform its Customers that the applications for the suspension of payment of installments can be submitted as follows:

- By email to [covid@alphabank.com.cy](mailto:covid@alphabank.com.cy)
- By fax to 22880595
- To the following address: Alpha Bank Cyprus Ltd, P.O.Box 21661, 1596 Nicosia

The applications for suspension of payment of installments must be completed as follows:

- **[Application A \(Expression of Interest by Natural Persons\)](#)**  
It is completed and signed by the natural person who is the primary debtor of the credit facility. In case of more than one primary debtors for the same facility, Application A must be completed and signed by each one of them.
- **[Application B \(Expression of Interest by Legal Persons\)](#)**  
It is completed by at least one Director of the Company, in cases where the credit facility was granted to a Company.

For the Processing of Personal Data included in the Application/Declaration of Interest for the suspension of installments and interest on credit facilities, click [here](#)

Customers will be notified by the Bank once their request has been received and will be kept informed throughout the suspension of payment of installments.

For any further clarifications, Customers may contact their servicing Branch by phone. In these difficult times, Alpha Bank Cyprus Ltd stands by its Customers to provide all necessary support as well as uninterrupted service.